

# Hitachi Virtual Storage Platform Hitachi SNMP Agent User Guide

## **FASTFIND LINKS**

**Document Organization**

**Product Version**

**Getting Help**

**Contents**

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# Preface

This document provides instructions for using the Audit Log function on the Hitachi Virtual Storage Platform storage system.

This preface includes the following information.

- [Intended audience](#)
- [Product version](#)
- [Document revision level](#)
- [Changes in this revision](#)
- [Referenced documents](#)
- [Document organization](#)
- [Document conventions](#)
- [Convention for storage capacity values](#)
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## Intended audience

This document is intended for system administrators, Hitachi Data Systems representatives, and authorized service providers who are involved in installing, configuring, and operating the Hitachi Virtual Storage Platform storage system.

Readers of this document should have at least the following knowledge and experience:

- You should have a background in data processing and understand RAID storage systems and their basic functions.
- You should be familiar with the Storage Navigator for the Virtual Storage Platform and have read the *Hitachi Virtual Storage Platform User and Reference Guide*.
- You should be familiar with the operating system and web browser software on the system hosting the Storage Navigator software.

## Product version

This document revision applies to Hitachi Virtual Storage Platform microcode 70-06-0x and later.

## Document revision level

Revision	Date	Description
MK-90RD7025-00	September 2010	Initial release.
MK-90RD7025-01	December 2010	Supersedes and replaces MK-90RD7025-00
MK-90RD7025-02	April 2011	Supersedes and replaces MK-90RD7025-01
MK-90RD7025-03	August 2011	Supersedes and replaces MK-90RD7025-02
MK-90RD7025-04	November 2011	Supersedes and replaces MK-90RD7025-03
MK-90RD7025-05	March 2012	Supersedes and replaces MK-90RD7025-04
MK-90RD7025-06	July 2012	Supersedes and replaces MK-90RD7025-05
MK-90RD7025-07	November 2012	Supersedes and replaces MK-90RD7025-06
MK-90RD7025-08	January 2013	Supersedes and replaces MK-90RD7025-07
MK-90RD7025-09	July 2013	Supersedes and replaces MK-90RD7025-08
MK-90RD7025-10	December 2013	Supersedes and replaces MK-90RD7025-09

## Changes in this revision

- Added reference to support of SNMPv1.  
See Note on [page 1-2](#).
- Deleted unneeded SNMP failure trap reference codes from [Table 4-1 on page 4-2](#).

## Referenced documents

- *Hitachi Virtual Storage Platform User and Reference Guide*, MK-90RD7042
- *Hitachi Virtual Storage Platform Provisioning Guide for Open Systems*, MK-90RD7021
- *Hitachi Virtual Storage Platform Provisioning Guide for Mainframe Systems*, MK-90RD7021
- *Hitachi Storage Navigator User Guide*, MK-90RD7027

## Document organization

The following table provides an overview of the contents and organization of this document. Click the chapter title in the left column to go to that chapter. The first page of each chapter provides links to the sections in that chapter.

Chapter/Appendix	Description
<a href="#">Chapter 1, Introduction</a>	This chapter provides an overview of Hitachi SNMP, including the agent and management functions:
<a href="#">Chapter 2, Using SNMP</a>	This chapter describes the procedures to use Storage Navigator to add and delete an SNMP Manager IP address, a community name, and a community IP address
<a href="#">Chapter 3, SNMP supported MIBs</a>	This chapter describes MIB specifications, standard and extension, the SNMP GUI, and trap configuration
<a href="#">Chapter 4, SNMP failure trap reference</a>	This chapter shows the alert level, trap reference code, and description of SNMP traps.
<a href="#">Chapter 5, Troubleshooting</a>	This chapter provides troubleshooting information for the Hitachi SNMP Agent:
<a href="#">Appendix A, SNMP GUI reference</a>	This appendix describes the procedures to use the <b>SNMP Information</b> window:





## Document conventions

This document uses the following typographic conventions:

Convention	Description
<b>Bold</b>	Indicates text on a window, other than the window title, including menus, menu options, buttons, fields, and labels. Example: Click <b>OK</b> .
<i>Italic</i>	Indicates a variable, which is a placeholder for actual text provided by the user or system. Example: copy <i>source-file</i> <i>target-file</i> <b>Note:</b> Angled brackets (< >) are also used to indicate variables.
screen/code	Indicates text that is displayed on screen or entered by the user. Example: # <code>pairedisplay -g oradb</code>

Convention	Description
< > angled brackets	Indicates a variable, which is a placeholder for actual text provided by the user or system. Example: # $\text{pairdisplay -g <group>}$ <b>Note:</b> Italic font is also used to indicate variables.
[ ] square brackets	Indicates optional values. Example: [ a   b ] indicates that you can choose a, b, or nothing.
{ } braces	Indicates required or expected values. Example: { a   b } indicates that you must choose either a or b.
vertical bar	Indicates that you have a choice between two or more options or arguments. Examples: [ a   b ] indicates that you can choose a, b, or nothing. { a   b } indicates that you must choose either a or b.

This document uses the following icons to draw attention to information:

Icon	Meaning	Description
	Tip	Tips provide helpful information, guidelines, or suggestions for performing tasks more effectively.
	Note	Notes emphasize or supplement important points of the main text.
	Caution	Cautions indicate that failure to take a specified action could result in damage to the software or hardware.
	WARNING	Warnings indicate that failure to take a specified action could result in loss of data or serious damage to hardware.

## Convention for storage capacity values

Physical storage capacity values (disk drive capacity) are calculated based on the following values:

Physical capacity unit	Value
1 KB	1,000 bytes
1 MB	1,000 <sup>2</sup> bytes
1 GB	1,000 <sup>3</sup> bytes
1 TB	1,000 <sup>4</sup> bytes
1 PB	1,000 <sup>5</sup> bytes
1 EB	1,000 <sup>6</sup> bytes

Logical storage capacity values (logical device capacity) are calculated based on the following values:



Logical capacity unit	Value
1 KB	1,024 bytes
1 MB	1,024 KB or 1,024 <sup>2</sup> bytes
1 GB	1,024 MB or 1,024 <sup>3</sup> bytes
1 TB	1,024 GB or 1,024 <sup>4</sup> bytes
1 PB	1,024 TB or 1,024 <sup>5</sup> bytes
1 EB	1,024 PB or 1,024 <sup>6</sup> bytes
1 block	512 bytes

## Accessing product documentation

The Virtual Storage Platform user documentation is available on the Hitachi Data Systems Support Portal: <https://Portal.HDS.com>. Please check this site for the most current documentation, including important updates that may have been made after the release of the product.

## Getting help

The Hitachi Data Systems customer support staff is available 24 hours a day, seven days a week. If you need technical support, log on to the Hitachi Data Systems Support Portal for contact information: <https://Portal.HDS.com>

## Comments

Please send us your comments on this document: [doc.comments@hds.com](mailto:doc.comments@hds.com). Include the document title, number, and revision. Please refer to specific section(s) and paragraph(s) whenever possible.

**Thank you!** (All comments become the property of Hitachi Data Systems.)



# Introduction

This topic provides an overview of the SNMP implementation for monitoring the Virtual Storage Platform, including the agent and management functions.

- [SNMP Manager overview](#)
- [SNMP Agent configuration](#)
- [Component status information from SNMP Manager](#)

## SNMP Manager overview

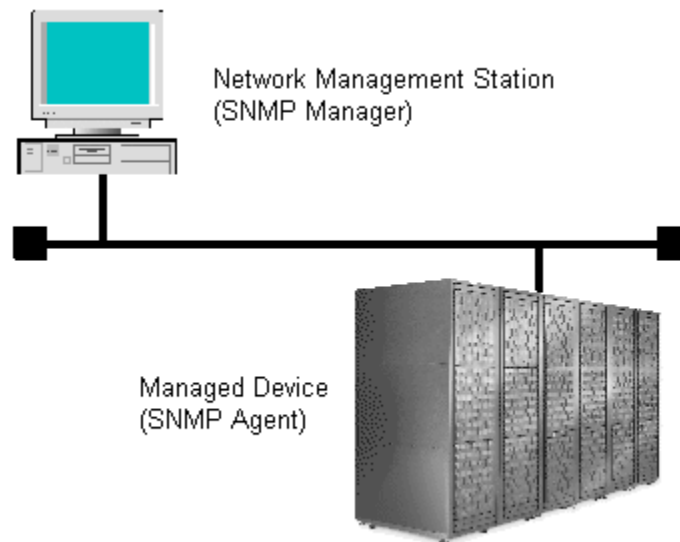
SNMP Manager is installed in the network management station. It collects and manages information from SNMP agents installed in the managed devices on the network. The SNMP Manager graphically displays information collected from two or more SNMP agents, accumulates the information in the database, and analyzes problems discovered while accumulating this information.



**Note:** Virtual Storage Platform supports SNMPv1.

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## SNMP Manager and SNMP Agent interaction



**Figure 1-1 Example SNMP environment**

Simple Network Management Protocol (SNMP) is an industry-standard protocol for managing and monitoring network devices, including disk devices, routers, and hubs. SNMP uses Simple Gateway Management Protocol (SGMP) to manage TCP/IP gateways.

An SNMP manager monitors the devices, which are referred to as managed nodes. Typically, an SNMP Manager polls the SNMP agents on a periodic basis. The manager receives the reports from the agents and determines whether the devices are operating normally. If an abnormal event occurs, an SNMP Agent can report the condition without a request from the manager, by using a trap message.

The network management station can collect the status (information) of all managed nodes. This information can be examined to determine if an abnormal event has occurred.

When an SNMP manager polls an agent, the following dialogue takes place:

- An SNMP Manager sends a request packet to an SNMP Agent, which requests data regarding the status of the managed node.
- The SNMP Agent sends a response packet back to the SNMP Manager.

- SNMP uses the TCP/IP User Datagram Protocol (UDP). If the SNMP Agent does not respond within a specified time period, the SNMP Manager re-sends the request packet. That time period is set by the system administrator, taking into account the network traffic and operation policy.
- If an SNMP Agent again does not respond to the resent packet, the SNMP Manager assumes that an error has occurred. Depending on the times set for polling and response, this can take several seconds.

If an SNMP Agent detects an abnormal event, it sends a trap to the SNMP Manager. However, if a trap is dropped in transmission, the SNMP Manager does not know that it was sent. For this reason, you should use both polling and traps to determine whether an abnormal event has occurred.

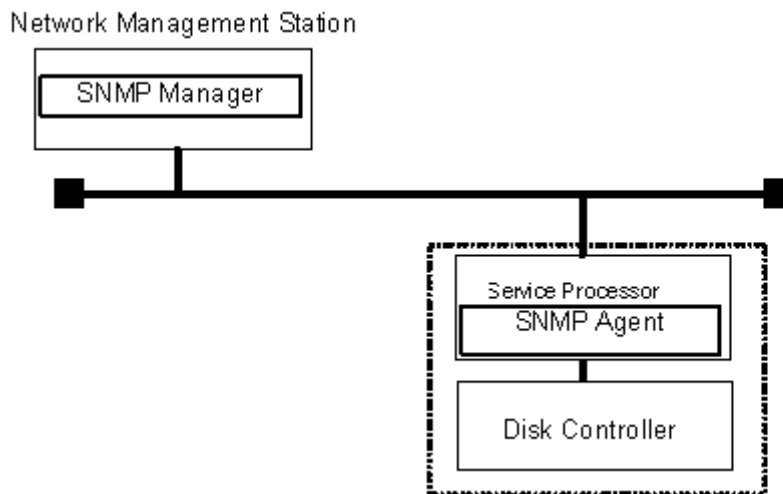
## Management Information base

The standardized configuration and database of network management information is called a Management Information Base (MIB). A standard MIB is common to all SNMP interfaces. An extension MIB is defined by the particular managed device or protocol.

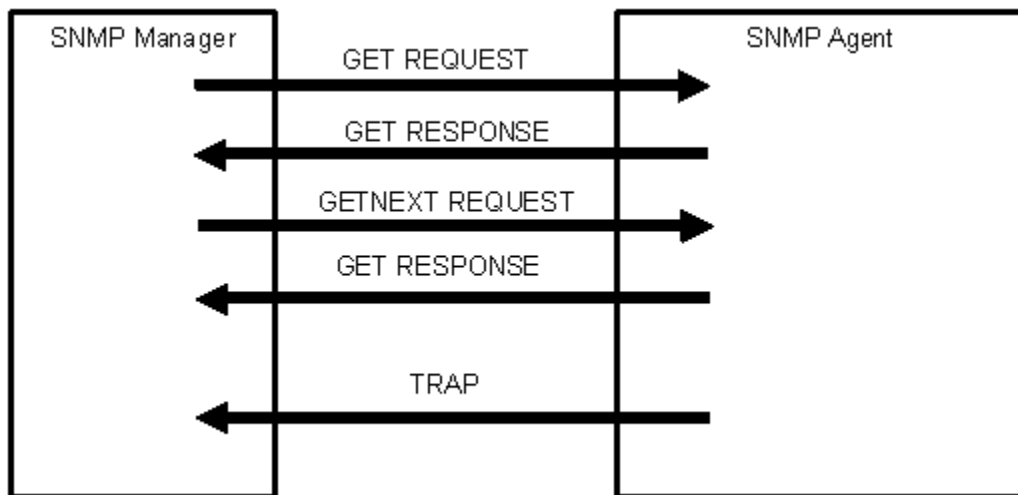
A MIB is a collection of standardized configuration and network management information that is contained in each device on the network. Each MIB contains a set of parameters called managed objects. Each managed object consists of a parameter name, one or more parameter(s), and a group of operations that can be executed with the object. The MIB defines the type of information that can be obtained from a managed device, and the device settings that can be controlled from a management system.

## SNMP Agent configuration

The Virtual Storage Platform SNMP Agent is installed on the SVP, which is the computer within the storage array that manages the storage system. The Virtual Storage Platform has an exclusive LAN for communications between a storage system and the SVP, and a separate LAN for SNMP. The configuration of each Network Management Station is determined by the type of SNMP Manager. [Figure 1-2 SNMP environment architecture on page 1-4](#) illustrates the SNMP environment. [Figure 1-3 Example of SNMP operations on page 1-4](#) shows an example of SNMP operations by using an SNMP Manager.



**Figure 1-2 SNMP environment architecture**



**Figure 1-3 Example of SNMP operations**

## SNMP Agent functions

The SNMP Agent is mounted on the managed device (hard disk, etc.) in the network. It collects error information, the usage condition, and other information about the device, and forwards the information to the SNMP Manager. The SNMP Agent reports disk storage system failures to the manager using the functions described in the following paragraphs.

## SNMP traps

An SNMP Agent uses the SNMP trap function to report a storage system error to the SNMP Manager. If an error occurs, an SNMP Agent issues an SNMP trap that reports the failure to an SNMP Manager. When issuing an SNMP trap, an SNMP Agent also reports a product number, nickname, reference code, and an identifier of the component.

The following table lists the events that trigger an SNMP Agent trap.

**Table 1-1 SNMP Agent events**

Events	Description
Acute failure detected.	All operations in a storage system stopped.
Serious failure detected.	Operation in a component where a failure occurred stopped.
Moderate failure detected.	Partial failure.
Service failure detected.	Minor failure.

An SNMP Agent logs the most recent 256 traps, so you can see the trap history of a particular device.

## SNMP Agent operations

The following table lists the types of SNMP Agent operations.

**Table 1-2 Types of SNMP Agent operations**

Operation	Description
GET	Obtains a specific MIB object value. GET REQUEST is the request from an SNMP Manager, and GET RESPONSE is the agent's response to that request.
GETNEXT	Continuously finds a MIB object. GETNEXT REQUEST is the request from an SNMP Manager, and GETNEXT RESPONSE is the agent's response to that request.
TRAP	Reports an event (failure) to an SNMP Manager. TRAP occurs without a request from the SNMP Manager.

## Error report

The following table lists the errors to be reported for the REQUEST operations.

**Table 1-3 REQUEST operation errors**

Error	Description	Corrective action
noError (0)	Normal	N/A
noSuchName (2)	<ul style="list-style-type: none"> <li>There are no MIB objects that are required. (Not supported.)</li> <li>The GETNEXT REQUEST command that is specified for the following object identifier of the last supported MIB object is received.</li> </ul>	Verify that the name of the requested object is correct.
readOnly (4)	SET REQUEST is received.	SET operation is not supported.
genErr (5)	Error occurred for other reasons.	Retry the operation.

## Component status information from SNMP Manager

You can obtain the status information of certain storage system components from the SNMP Manager. The following table lists the components for which the status can be obtained.

**Table 1-4 Storage system components**

Area	Component name
Storage System	Processor(s)
	BUS
	Cache
	Shared memory
	Power supplies
	Batteries
	Fans
	Others
Disk Unit	Power supplies
	Fans
	Hard disks
	Others

The following table lists the status of storage system components, as well as the trap report functions.

**Table 1-5 Storage system component status**

Status	Description
Normal	Normal operation.
Acute failure detected	All operations in a storage system stopped.
Serious failure detected	Operation in a component where a failure occurred stopped.
Moderate failure detected	Partial failure.
Service failure detected	Minor failure.



## Using SNMP

This topic describes how to use Storage Navigator to manage SNMP Manager IP addresses, community names, and community IP addresses. It also explains how to test SNMP trap reports.

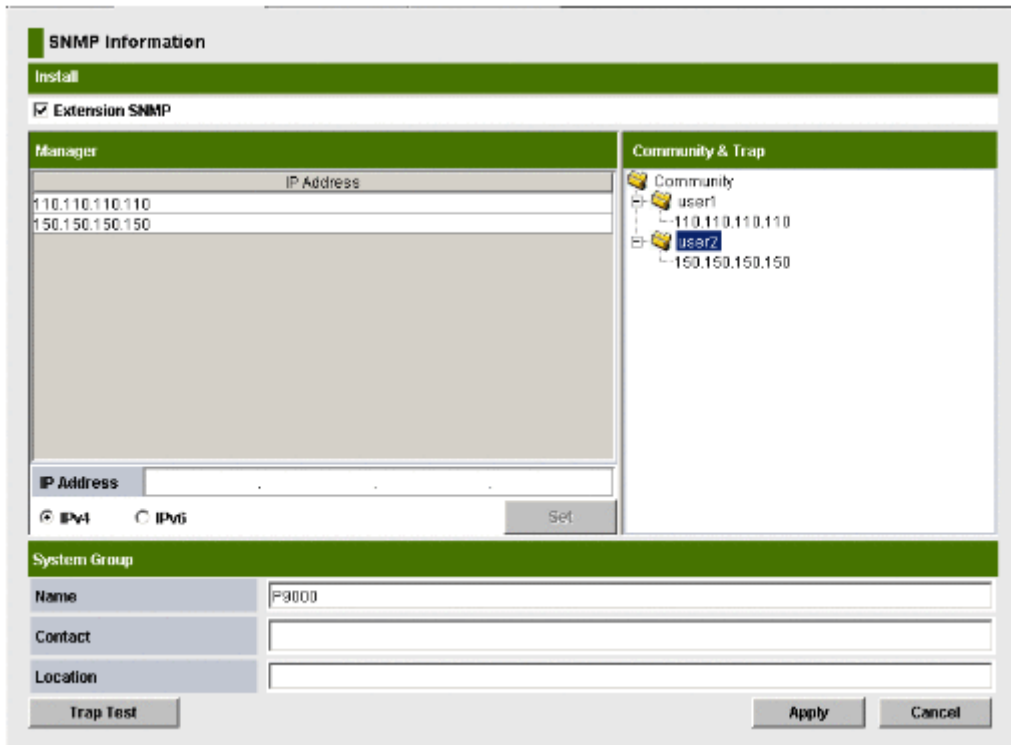
- [Managing SNMP IP addresses](#)
- [Managing community names](#)
- [Managing community IP addresses](#)
- [Testing the SNMP trap report](#)


# Managing SNMP IP addresses

## Adding an SNMP Manager IP address

**Prerequisite:** You must have Storage Administrator (Initial Configuration) role to perform this task.

1. Launch Storage Navigator and log in.
2. In the Storage Navigator main window, click **Settings** > **Environmental Setting** > **SNMP Information** in the Storage Navigator menu bar. The **SNMP Information** window appears.

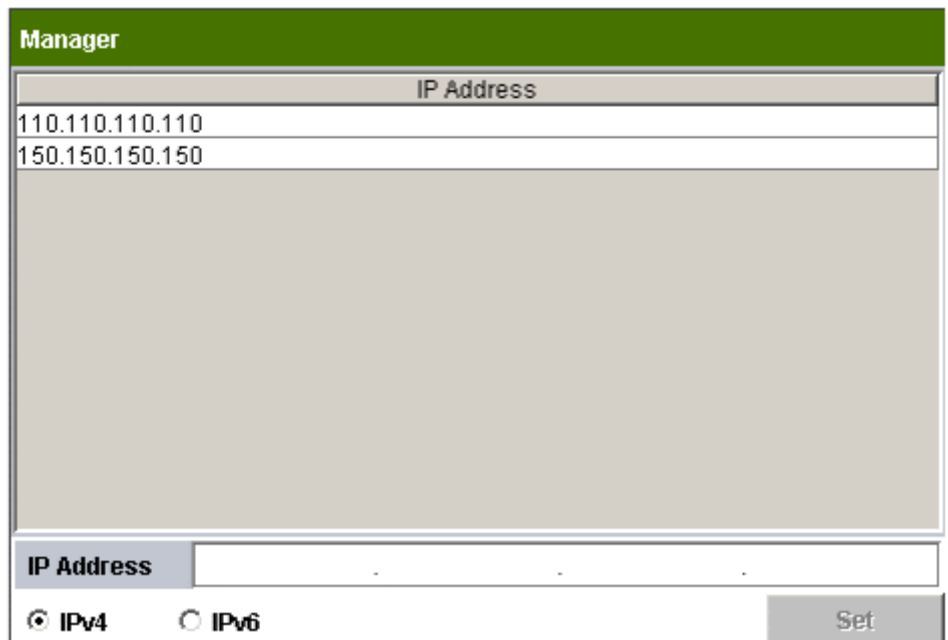


3. Click the Mode Changing icon (  ) to change to **Modify** mode.
4. In the SNMP Information window, click **Extension SNMP**.
5. Select **IPv4** or **IPv6** and specify the version of the IP address you enter.



**Note:** In SVP, Windows does not support IPv6. If the SVP OS is Windows and you enter the IPv6 address and click **Apply**, an error message is displayed and the IPv6 address is not set.


6. Enter the desired IP address in the **IP Address** text box.

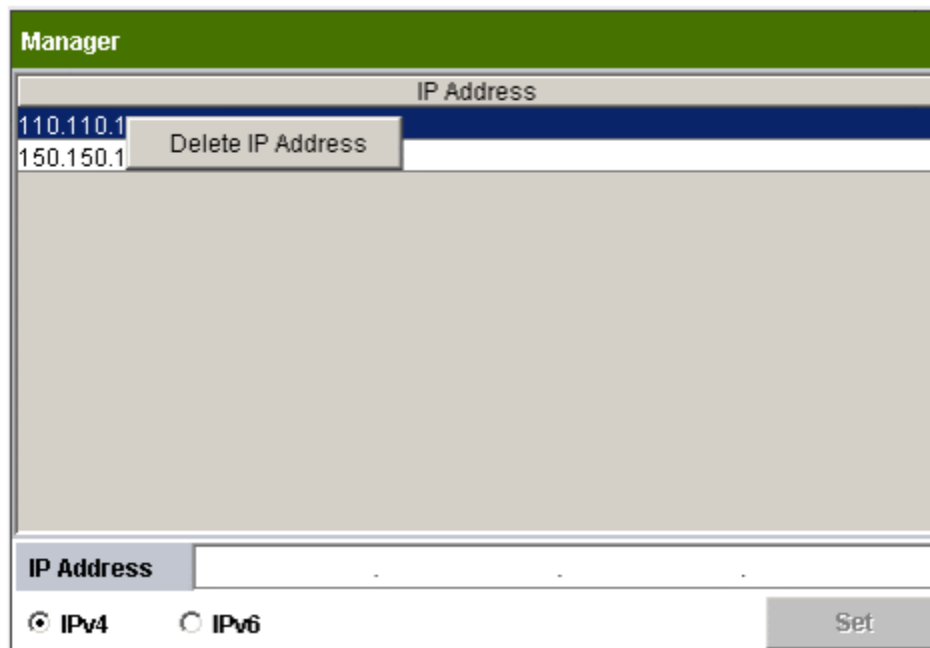


7. Click **Set**. The new IP address is added to the **IP Address** list, but the changes are not yet saved.
8. Click **Apply** to save the changes. A confirmation message is displayed.
9. In the confirmation message box, click **OK** to confirm the changes or **Cancel** to exit without saving the changes.

## Deleting an SNMP Manager IP address

**Prerequisite:** You must have Storage Administrator (Initial Configuration) role to perform this task.

1. Launch Storage Navigator and log in.
2. Click the Mode Changing icon () to change to **Modify** mode.
3. In the Storage Navigator main window, click **Settings** > **Environmental Setting** > **SNMP Information** in the menu bar. The **SNMP Information** window is displayed.
4. In the **SNMP Information** window, click **Extension SNMP** (check box).
5. In the **IP Address** list box, select one or more unwanted IP addresses. Right-click the IP address to display the **Delete IP Address** menu.




6. Click **Delete IP Address**.
7. A confirmation message is displayed. Select **OK** to delete the IP address, or **Cancel** to exit the dialog box without deleting the IP address.
8. In the **SNMP Information** window, click **Apply** to save the changes. A confirmation message is displayed.
9. In the confirmation message box, click **OK** to confirm the changes or click **Cancel** to exit without saving the changes.

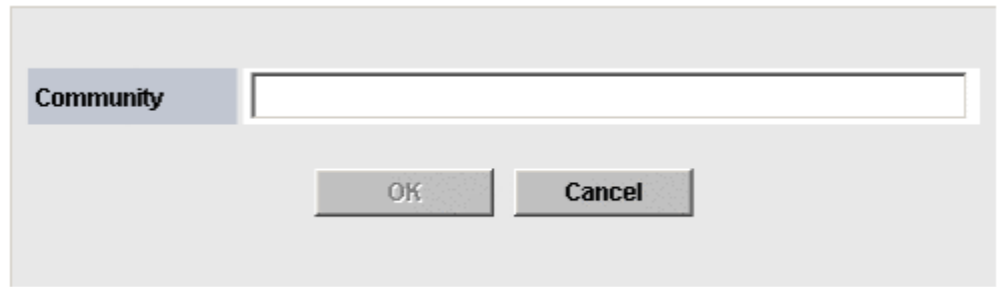
## Managing community names

### Adding a community name

**Prerequisite:** You must have Storage Administrator (Initial Configuration) role to perform this task.

1. Launch Storage Navigator and log in.
2. In the Storage Navigator menu bar, click **Settings > Environmental Setting > SNMP Information**. The **SNMP Information** window is displayed.
3. Click the Mode Changing icon (  ) to change to **Modify** mode.
4. In the **SNMP Information** window, click **Extension SNMP** (check box). The **Community & Trap** dialog box is displayed.
5. In the **Community & Trap** dialog box, right-click **Community**. The **Add Community** menu is displayed.
6. Select **Add Community**. The **Add Community** dialog box is displayed.


7. In the **Community** field, enter the desired community name. You can enter up to 180 alphanumeric characters. The following special characters are not allowed: ", \, ;, :, , , \*, ?, <, >, |, /, ^, &, and %.



8. Click **OK**. The new community name is displayed in the **Community & Trap** dialog box, but the changes are not yet implemented in the storage system.
9. To add one or more IP addresses to the new community, see [Adding a community name on page 2-4](#).
10. Click **Apply** to save the changes. A confirmation message is displayed.
11. In the confirmation message box, click **OK** to confirm the changes or **Cancel** to exit without saving the changes.

## Deleting a community name

**Prerequisite:** You must have Storage Administrator (Initial Configuration) role to perform this task.

1. Launch Storage Navigator and log in.
2. In the Storage Navigator menu bar, click **Settings > Environmental Setting > SNMP Information**. The **SNMP Information** window is displayed.
3. Click the Mode Changing icon (  ) to change to **Modify** mode.
4. In the **SNMP Information** window, click **Extension SNMP** (check box). The **Community & Trap** dialog box is displayed.
5. In the **Community & Trap** dialog box, right-click **Community**. The **Delete Community** menu is displayed.




6. Select **Delete Community**. A confirmation message is displayed.

7. Click **OK**. The selected community is deleted from the **Community & Trap** list, but the settings are not yet saved.
8. Click **Apply** to save the changes. A confirmation message is displayed.
9. In the confirmation message box, click **OK** to confirm the changes or **Cancel** to exit without saving the changes.

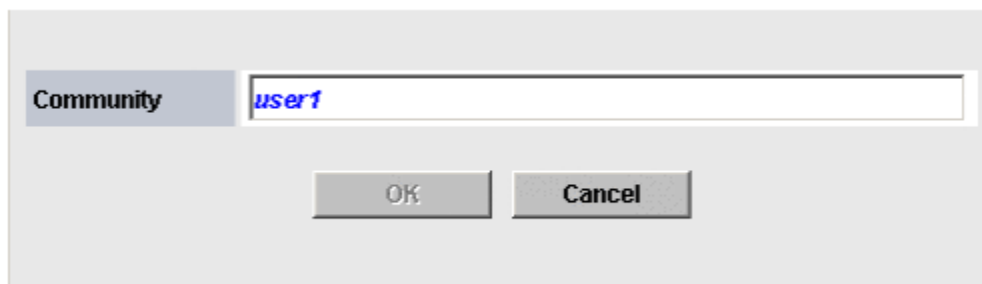
## Changing a community name

**Prerequisite:** You must have Storage Administrator (Initial Configuration) role to perform this task.

1. Launch Storage Navigator and log in.
2. In the Storage Navigator menu bar, click **Settings > Environmental Setting > SNMP Information**. The **SNMP Information** window is displayed.
3. Click the Mode Changing icon (  ) to change to **Modify** mode.
4. In the **SNMP Information** window, click **Extension SNMP** (check box).
5. In the **Community & Trap** dialog box, select and then right-click the community name that you want to change. The **Change Community** menu is displayed.



6. Select **Change Community**. The **Change Community** dialog box is displayed.



7. In the **Community** field, overwrite the old community name with a new community name. You can use up to 180 alphanumeric characters, except for ", \, ;, :, ,, \*, ?, <, >, |, /, ^, &, and %.
8. Click **OK**. The changed community name is displayed in the **Community & Trap** dialog box, but the changes are not yet saved.


9. Click **Apply** to save the changes. A confirmation message is displayed.
10. In the confirmation message box, click **OK** to confirm the changes or **Cancel** to exit without saving the changes.

## Managing community IP addresses

### Adding a community IP address

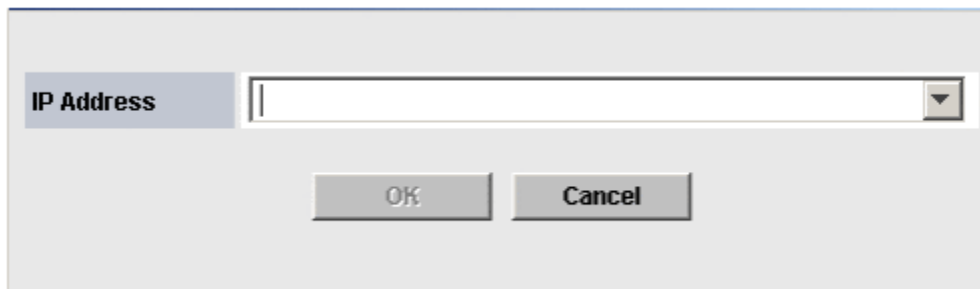
This section describes the procedure to add a community IP address:

**Prerequisite:** You must have Storage Administrator (Initial Configuration) role to perform this task.

1. Launch Storage Navigator and log in.
2. In the Storage Navigator menu bar, click **Settings > Environmental Setting > SNMP Information**. The **SNMP Information** window is displayed.
3. Click the Mode Changing icon (  ) to change to **Modify** mode.
4. In the **SNMP Information** window, click **Extension SNMP** (check box). The **Community & Trap** dialog box is displayed.
5. In the **Community & Trap** dialog box, right-click the desired community. The **Add Community** menu is displayed.
6. Select **Add IP Address**. The **Add IP Address** dialog box is displayed.



7. In the **IP Address** field, enter a new IP address or select an existing IP address.
  - o If the values for an IP address are all set to zero (0), then that address cannot be specified for IPv4 and IPv6.
  - o The **Add IP Address** dialog box does not support shortened expression of the IPv6 address. Enter 8 hexadecimal numbers that are separated by colons (:) to a maximum 4 digits from zero (0) to FFFF inclusive.




**Note:** In SVP, Windows does not support IPv6. If the SVP OS is Windows XP and you enter the IPv6 address and click **Apply**, an error message is displayed and the IPv6 address is not set.

8. Click **OK**. The changed community name is displayed in the **Community & Trap** dialog box, but the changes are not yet saved.
9. Click **Apply** to save the changes. A confirmation message is displayed.
10. In the confirmation message box, click **OK** to confirm the changes or **Cancel** to exit without saving the changes.

## Deleting a Community IP address

**Prerequisite:** You must have Storage Administrator (Initial Configuration) role to perform this task.


1. Launch Storage Navigator and log in.
2. In the Storage Navigator menu bar, click **Settings > Environmental Setting > SNMP Information**. The **SNMP Information** window is displayed.
3. Click the Mode Changing icon (  ) to change to **Modify** mode.
4. In the **SNMP Information** window, click **Extension SNMP** (check box). The **Community & Trap** dialog box is displayed.
5. In the **Community & Trap** dialog box, select the unwanted community IP address. Right-click to display the **Delete IP Address** menu.
6. Select **Delete IP Address**. A confirmation message is displayed.
7. Click **OK**. The changed community name is deleted from the **Community & Trap** dialog box, but the changes are not yet saved.
8. Click **Apply** to save the changes. A confirmation message is displayed.
9. In the confirmation message box, click **OK** to confirm the changes or **Cancel** to exit without saving the changes.





## Testing the SNMP trap report

**Prerequisite:** You must have Storage Administrator (Initial Configuration) role to perform this task.

1. Launch Storage Navigator and log in.
2. In the Storage Navigator menu bar, click **Settings > Environmental Setting > SNMP Information**. The **SNMP Information** window is displayed.
3. Click the Mode Changing icon (  ) to change to **Modify** mode.
4. In the SNMP Information window, click **Extension SNMP** (check box). The **Community & Trap** dialog box is displayed.
5. Select **Trap Test**. A confirmation message is displayed.
6. Select **OK**. Verify whether the SNMP trap report (reference code 7FFFFF) is received by the SNMP manager registered in the community.



## SNMP supported MIBs

This topic describes the standard and extension MIB specifications, the SNMP GUI, and trap configuration.

- [Trap configuration](#)
- [Supported traps](#)
- [Standard MIB specifications](#)
- [Extension MIB specifications](#)
- [Extension MIB configuration](#)

# Trap configuration

## Failure report trap

An extension trap protocol data unit (PDU) includes the product number of the device that experienced the failure, the device nickname, and a failure reference code. If you obtain the information with `GetRequest` command, access the MIB by using the product number of the device as an index. The following table shows the failure report trap.

**Table 3-1 Failure report trap**

Name	Object identifier	Type	Description
eventTrapSerialNumber	.1.3.6.1.4.1.116.5.11.4.2.1	INTEGER	The product number of the device that experienced the failure.
eventTrapNickname	.1.3.6.1.4.1.116.5.11.4.2.2	DisplayString	The device nickname.
eventTrapREFCODE	.1.3.6.1.4.1.116.5.11.4.2.3	DisplayString	The failure reference
eventTrapPartsID	.1.3.6.1.4.1.116.5.11.4.2.4	OBJECT IDENTIFIER	The area where the failure occurred.*
eventTrapDate	.1.3.6.1.4.1.116.5.11.4.2.5	DisplayString	Failure occurrence date.
eventTrapTime	.1.3.6.1.4.1.116.5.11.4.2.6	DisplayString	Failure occurrence time.
eventTrapDescription	.1.3.6.1.4.1.116.5.11.4.2.7	DisplayString	Detailed information of a failure.

\*The object identifier for a failure in a storage system processor would be .1.3.6.1.4.1.116.5.11.4.1.1.6.1.2.

## Supported traps

The following table lists the supported extension trap types.

**Table 3-2 Extension trap types**

Specific Trap Code	Trap	Description
1	RaidEventUserAcute	All operations in a storage system stopped.
2	RaidEventUserSerious	Operation in a component where a failure occurred stopped.
3	RaidEventUserModerate	Partial failure.
4	RaidEventUserService	Minor failure.

# Standard MIB specifications

## Supported MIBs

The following table lists the supported MIBs. If you send a GET request for an object (MIB) that is not supported, you will receive *NoSuchName* as a GET RESPONSE.

**Table 3-3 Supported MIBs**

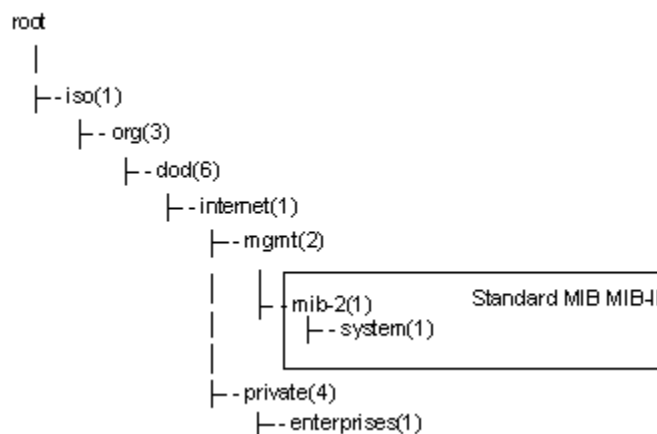
MIB		Supported?
Standard MIB: MIB-II	system group	Yes
	interface group	No
	at group	No
	ip group	No
	icmp group	No
	tcp group	No
	udp group	No
	egg group	No
snmp group	No	
Extension MIB		Yes

## MIB access mode

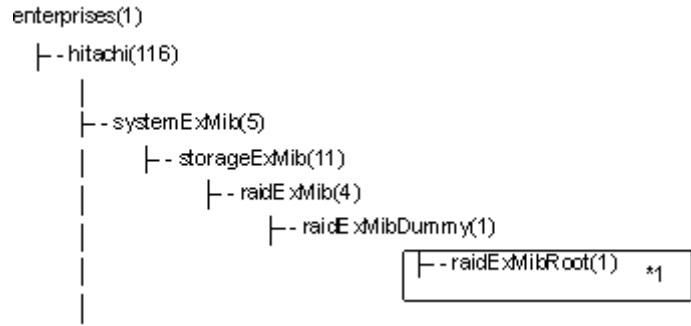
The access mode for MIB in all communities is read only. If you send a GET request for a SET operation, you will receive *NoSuchName* as a GET RESPONSE.

An example object system supported by an SNMP Agent is shown the following figures.

## Object identifier system

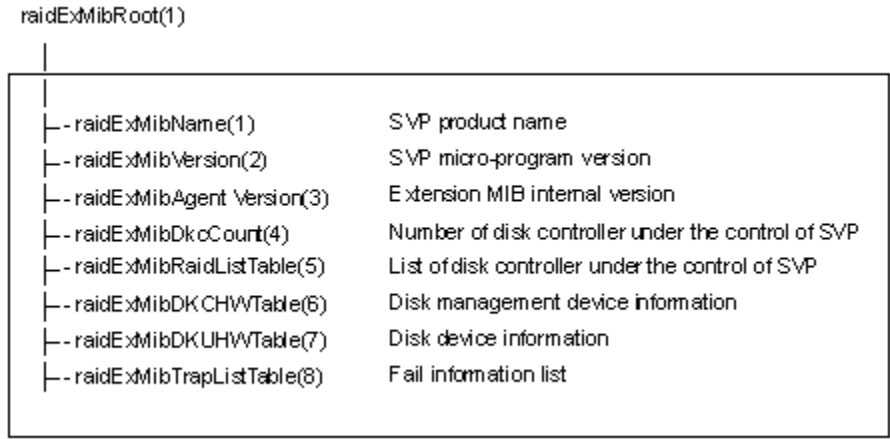


**Figure 3-1 Object system (1)**



**Figure 3-2 Object system (2)**

\*1: The VSP SNMP extended MIB



**Figure 3-3 Object system (3)**

## MIB mounting specifications

The supported MIB mounting specifications are as follows:

- mgmt OBJECT IDENTIFIER ::= {iso(1) org(3) dod(6) internet(1) 2 }
- mib-2 OBJECT IDENTIFIER ::= {mgmt 1}

An SNMP Agent mounts only system groups in mib-2, as shown in the following.

**Table 3-4 System groups**

Name	Description	Mounted value
sysObjectID {system 2}	This is the product identification number.	Fixed value. See <a href="#">Object identifier system on page 3-3</a> . 1.3.6.1.4.1.116.3.11.4.1.1
sysUpTime {system 3}	An accumulated time from an SNMP agent.	Unit: ms
sysContact {system 4}	A manager who manages an agent or a contact address.	Maximum 180 characters in an ASCII characters string. Input by a user from an SNMP setting window.*

Name	Description	Mounted value
sysName {system 5}	The name of an agent manager	Maximum 180 characters in an ASCII characters string. Input by a user from an SNMP setting window.*
sysLocation {system 6}	An agent setup location.	Maximum 180 characters in an ASCII characters string. Input by a user from an SNMP setting window.*
sysService {system 7}	Value indicating a service.	Fixed value 76 (decimal)
*The following symbols cannot be used: \, / ; * ? " < >   & % ^		

## Extension MIB specifications

The following shows the Extension MIB configuration.

```
raidExMibRoot(1)
|--raidExMibName(1)          SVP product name
|--raidExMibVersion(2)      SVP Micro-program version
|--raidExMibAgentVersion(3) Extension MIB internal version
|--raidExMibDkcCount(4)     Number of DKC under the control of SVP
|--raidExMibRaidListTable(5) List of DKC under the control of SVP
|--raidExMibDKCHWTable(6)   Disk control device information
|--raidExMibDKUHWTable(7)   Disk device information
|--raidExMibTrapListTable(8) Error information list
```

### raidExMibName

**raidExMibName** indicates the SVP product name.

```
raidExMibName          OBJECT-TYPE
    SYNTAX              DisplayString
    ACCESS              read-only
    STATUS              mandatory
    DESCRIPTION         "SVP product name."
    OID                 ::= { raidExMibRoot 1 }
```

### raidExMibVersion

**raidExMibVersion** indicates the micro-program version.

```
raidExMibAgentVersion  OBJECT-TYPE
    SYNTAX              DisplayString
    ACCESS              read-only
    STATUS              mandatory
    DESCRIPTION         "SVP micro-program version."
    OID                 ::= { raidExMibRoot 2 }
```

### raidExMibAgentVersion

**raidExMibAgentVersion** indicates the internal version of the extension MIB.

```

raidExMibDkcCount      OBJECT-TYPE
    SYNTAX              INTEGER
    ACCESS              read-only
    STATUS              mandatory
    DESCRIPTION         "Extension agent version."
    OID                 ::= { raidExMibRoot 3 }

```

## raidExMibDkcCount

**raidExMibDkcCount** suggests the number of a storage system under the control of the SVP.

```

raidExMibDkcCount      OBJECT TYPE
    SYNTAX              INTEGER
    ACCESS              read-only
    STATUS              mandatory
    DESCRIPTION         "Registered subsystem number"
    OID                 ::= { raidExMibRoot 4 }

```

## raidExMibRaidListTable

**raidExMibRaidListTable** indicates the storage system under the control of the SVP.

```

raidExMibRaidListTable OBJECT TYPE
    SYNTAX              SEQUENCE OF raidExMibRaidListEntry
    ACCESS              not-accessible
    STATUS              mandatory
    DESCRIPTION         "List of DKC which is registered
                        on the SVP."
    ::= { raidExMibRoot 5 }

raidExMibRaidListEntry OBJECT TYPE
    SYNTAX              RaidExMibRaidListEntry
    ACCESS              not-accessible
    STATUS              mandatory
    DESCRIPTION         "Entry of DKC list."
    INDEX              { raidlistSerialNumber }
    ::= { raidExMibRaidListTable 1 }

```

The following table lists the information displayed for each storage system

**Table 3-5 Storage system information**

Name	Type	Description	Mounted value	Attribute
raidlistSerialNumber ::=RaidExMibRaidListEntry(1)	INTEGER	Storage system product number (index).	1-99,999	read-only
raidlistMibNickName ::=RaidExMibRaidListEntry(2)	DisplayString	Storage system nickname.	(Max. 18 characters)	read-only



Name	Type	Description	Mounted value	Attribute
raidlistDKCMainVersion ::=RaidExMibRaidListEntry(3)	DisplayString	Microcode version.	Max. 10 characters	read-only
raidlistDKCProductName ::=RaidExMibRaidListEntry(4)	DisplayString	Storage system product type.	7 characters (1)	read-only
<b>Note:</b> VSP will be used as storage system product type raidlistDKCProductName.				

## raidExMibDKCHWTable

**raidExMibDKCHWTable** indicates the status of the storage system components.

```

raidExMibDKCHWTable OBJECT TYPE
SYNTAX SEQUENCE OF RaidExMibDKCHWEntry
ACCESS not-accessible
STATUS mandatory
DESCRIPTION "Error information of the DKC."
::={ raidExMibRoot 6}

raidExMibDKCHWEntry OBJECT TYPE
SYNTAX RaidExMibDKCHWEntry
ACCESS not-accessible
STATUS mandatory
DESCRIPTION "Entry of DKC information."
INDEX {dkcRaidListIndexSerialNumber}
::={ raidExMibDKCHWTable 1}

```

**Table 3-6 Storage system component information**

Name	Type	Description	MIB value	Attribute
dkcRaidListIndexSerialNumber ::=raidExMibDKCHWEntry(1)	INTEGER	Storage system product number (index).	1-99,999	read-only
dkcHWProcessor ::=raidExMibDKCHWEntry(2)	INTEGER	Status of processor.	See Note	read-only
dkcHWCSW ::=raidExMibDKCHWEntry(3)	INTEGER	Status of internal star.	See Note	read-only
dkcHWCache ::=raidExMibDKCHWEntry(4)	INTEGER	Status of cache.	See Note	read-only
dkcHWSM ::=raidExMibDKCHWEntry(5)	INTEGER	Status of shared memory.	See Note	read-only

Name	Type	Description	MIB value	Attribute
dkcHWPS ::=raidExMibDKCHWEntry(6)	INTEGER	Status of power supply.	See Note	read-only
dkcHWBattery ::=raidExMibDKCHWEntry(7)	INTEGER	Status of battery.	See Note	read-only
dkcHWFan ::=raidExMibDKCHWEntry(8)	INTEGER	Status of fan.	See Note	read-only
dkcHWEEnvironment ::=raidExMibDKCHWEntry(9)	INTEGER	Information of an operational environment.	See Note	read-only
<p><b>Note:</b> The status of each component is a single digit which shows the following: 1: Normal. 2: Acute failure detected. 3: Serious failure detected. 4: Moderate failure detected. 5: Service failure detected.</p>				

## raidExMibDKUHWTable

**raidExMibDKUHWTable** indicates the status of the storage system components.

```

raidExMibDKUHWTable OBJECT TYPE
SYNTAX                SEQUENCE OF RaidExMibDKUHWEntry
ACCESS                not-accessible
STATUS                mandatory
DESCRIPTION           "Error information of the DKU."
::={ raidExMibRoot 7}

raidExMibDKUHWEntry  OBJECT TYPE
SYNTAX                RaidExMibDKUHWEntry
ACCESS                not-accessible
STATUS                mandatory
DESCRIPTION           "Entry of DKU information."
INDEX                 { dkuRaidListIndexSerialNumber }
::={ raidExMibDKUHWTable 1}

```

**Table 3-7 Disk device components information**

Name	Type	Description	MIB value	Attribute
dkuRaidListIndexSerialNumber ::=raidExMibDKUHWEntry(1)	INTEGER	Storage system product number (index).	1-99,999	read-only

Name	Type	Description	MIB value	Attribute
dkuHWPS ::=raidExMibDKUHWEEntry(2)	INTEGER	Status of power supply.	See Note	read-only
dkuHWFan ::=raidExMibDKUHWEEntry(3)	INTEGER	Status of fan.	See Note	read-only
dkuHWEEnvironment ::=raidExMibDKUHWEEntry(4)	INTEGER	Status of environment monitor.	See Note	read-only
dkuHWDrive ::=raidExMibDKUHWEEntry(5)	INTEGER	Status of drive.	See Note	read-only
<p><b>Note:</b> The status of each component is a single digit which shows the following: 1: Normal. 2: Acute failure detected. 3: Serious failure detected. 4: Moderate failure detected. 5: Service failure detected.</p>				

## raidExMibTrapListTable

**raidExMibTrapListTable** shows the history of the failure traps.

```

raidExMibTrapListTable OBJECT TYPE
SYNTAX SEQUENCE OF RaidExMibTrapListEntry
ACCESS not-accessible
STATUS mandatory
DESCRIPTION "Trap list table."
::={ raidExMibRoot 8 }
raidExMibTrapListEntry OBJECT TYPE
SYNTAX RaidExMibTrapListEntry
ACCESS non-accessible
STATUS mandatory
DESCRIPTION "Trap list table index."
INDEX { eventListIndexSerialNumber ,
eventListIndexRecordNo }
::={ raidExMibTrapListTable 1 }

```

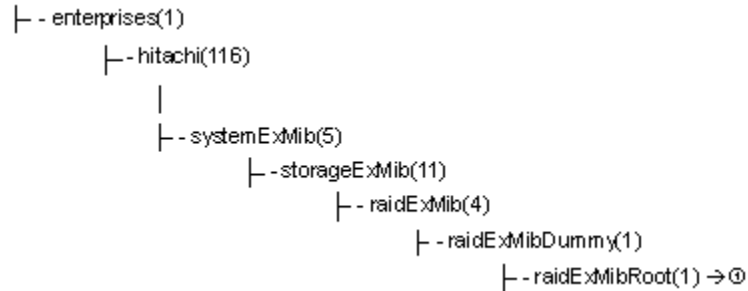
**Table 3-8 Failure information**

Name	Type	Description	MIB value	Attribute
eventListIndexSerialNumber ::=raidExMibTrapListEntry(1)	INTEGER	Storage system product number (index)	1-99,999	read-only

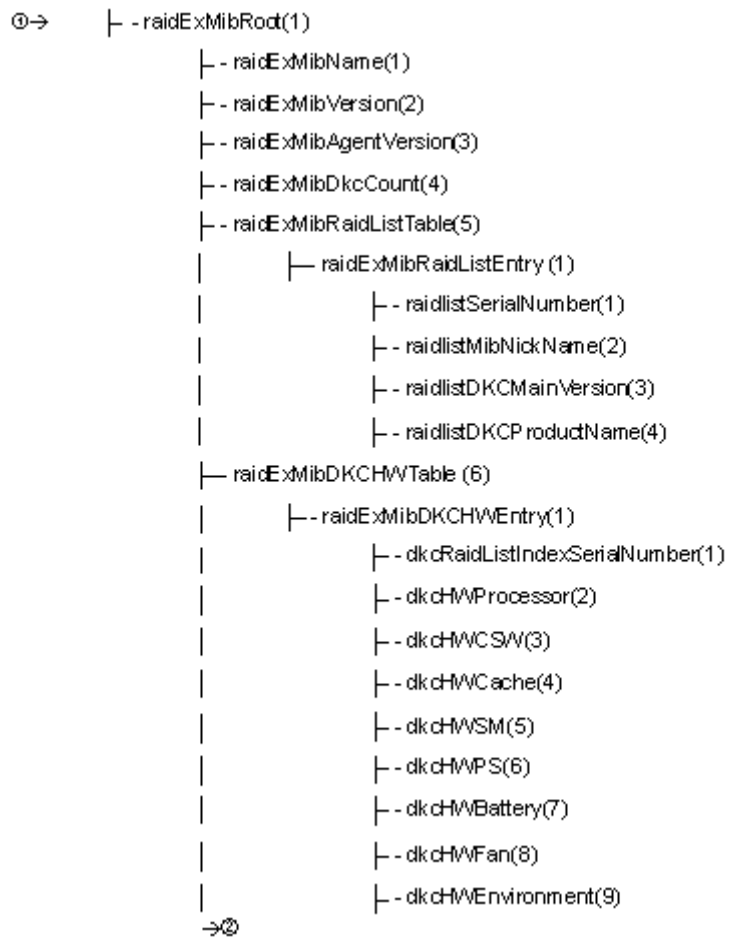
Name	Type	Description	MIB value	Attribute
eventListNickname ::=raidExMibTrapListEntry (2)	DisplayString	Storage system nickname	18 characters maximum	read-only
eventListIndexRecordNo ::=raidExMibTrapListEntry (3)	Counter	Number of records	1-256	read-only
eventListREFCODE ::=raidExMibTrapListEntry (4)	DisplayString	Reference code	6 characters	read-only
eventListData ::=raidExMibTrapListEntry (5)	DisplayString	Date when the failure was occurred	yyyy/mm/dd (10 characters)	read-only
eventListTime ::=raidExMibTrapListEntry (6)	DisplayString	Time when the failure occurred	hh:mm:ss (8 characters)	read-only
eventListDescription ::=raidExMibTrapListEntry (7)	DisplayString	Detailed information about the failure	256 characters maximum	read-only

## Extension MIB configuration

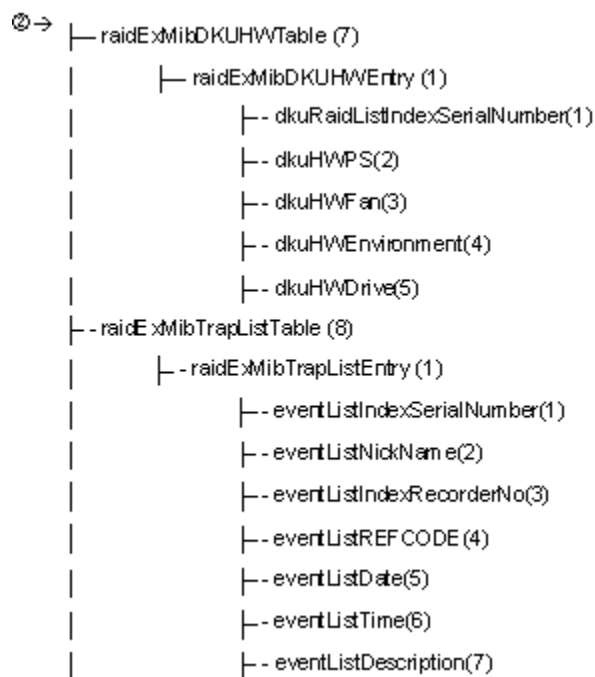
Following figures show extension MIB configurations (1) and (2).



**Figure 3-4 Extension MIB configuration (1)**



**Figure 3-5 Extension MIB configuration (2)**



**Figure 3-6 Extension MIB configuration (3)**

## SNMP failure trap reference

This topic shows the alert level, trap reference code, description, and alert level.

- [SNMP failure trap reference codes](#)

## SNMP failure trap reference codes

The following lists and describes the SNMP failure trap reference codes.

**Table 4-1 SNMP failure trap reference codes**

Trap reference code			Description	Alert level	
SIM2 2	SIM2 3	SIM1 3			
18	00	00	Audit log disappeared	DKC environment	MODERATE
18	01	00	Inaccessible audit log	Drive failure	MODERATE
21	20	xx	Channel port block	Processor	MODERATE
21	80	xy	RIO path block	Processor	MODERATE
21	82	xy	Remote copy logical path block (notification of failure from extender)	Processor	MODERATE
21	93	xy	Link data transfer error	Processor	SERIOUS
21	94	xy	Link data transfer error	Processor	SERIOUS
21	A3	xy	HTP block	Processor	MODERATE
21	A6	xx	Optical signal output failure	Processor	MODERATE
21	A7	xx	LED status change failure	Processor	MODERATE
21	A9	xx	IP address conflict detection	Processor	SERVICE
21	Bx	yz	HTP hardware error	Processor	MODERATE
21	Cx	yz	HTP path block	Processor	MODERATE
21	D0	xy	External port block x: The CHA package number y: The number of the port in the package	Processor	MODERATE
21	D2	xy	External device response timeout x: The CHA package number y: The number of the port in the package	Processor	SERVICE
30	73	xy	Processor block	Processor	MODERATE
30	75	xy	FM failure	Processor	MODERATE
30	A1	00	DKC block	Processor	Acute
3A	0x	yy	LDEV Block (Effect of micro program error)	Processor	MODERATE
43	Bx	xx	Drive block (Media system) xxx: The drive number	Drive failure	SERIOUS
43	Cy	xx	Drive block (Media system)	Drive	SERIOUS
45	1y	xx	Correction copy start	Drive	SERVICE
45	2y	xx	Correction copy normal end	Drive	SERVICE
45	3y	xx	Correction copy abnormal end	Drive	SERIOUS
45	5y	xx	Correction copy warning end	Drive	SERVICE
46	1y	xx	Dynamic sparing start	Drive	SERVICE
46	2y	xx	Dynamic sparing normal end	Drive	SERVICE
46	3y	xx	Dynamic sparing abnormal end	Drive	MODERATE



Trap reference code			Description	Alert level	
SIM2 2	SIM2 3	SIM1 3			
46	5y	xx	Dynamic sparing warning end	Drive	SERVICE
47	Dx	xx	Copying ended abnormally	Failure with paired volumes	MODERATE
47	E5	xx	Compatible FlashCopy® V2 or Compatible Software for IBM® FlashCopy® SE ended abnormally because of loss of data from the shared memory	Failure with paired volumes	MODERATE
47	E7	00	Pair has been suspended forcibly because of loss of data from the shared memory.	Failure with paired volumes	MODERATE
47	EC	00	The Thin Image option or Copy-on-Write Snapshot option ended abnormally due to volatilization of the shared memory.	Failure with paired volumes	MODERATE
48	10	00	Prestaging starts	Cache	SERVICE
48	20	00	Prestaging ends	Cache	SERVICE
4B	1x	xx	Channel port block	Processor	MODERATE
4B	2x	yy	Compatible FlashCopy® V2 or Compatible Software for IBM® FlashCopy® SE ended abnormally x: The CU number yy: The LDEV number	Failure with paired volumes	MODERATE
4B	3x	yy	The Thin Image option or Copy-on-Write Snapshot option ended abnormally	Failure with paired volumes	MODERATE
50	Bx	xx	Flash drive End of life	Drive	SERVICE
50	Cx	xx	Flash module drive End of life	Drive	SERVICE
60	2x	xx	Pool block	Thin Image pool or Copy-on-Write Snapshot Pool	MODERATE
60	2F	FF	No free area in SM	Thin Image pool or Copy-on-Write Snapshot Pool	MODERATE
60	30	00	SM Space Warning	Thin Image or Dynamic Provisioning	MODERATE
62	0x	xx	The HDP Pool Warning Threshold was exceeded	Dynamic Provisioning Pool	MODERATE
62	1x	xx	The HDP Pool System Threshold was exceeded	Dynamic Provisioning Pool	MODERATE
62	2x	xx	Pool became full	Dynamic Provisioning Pool	MODERATE

Trap reference code			Description	Alert level	
SIM2 2	SIM2 3	SIM1 3			
62	3x	xx	Pool detected a failure	Dynamic Provisioning Pool	MODERATE
62	40	00	No free area in SM	Thin Image or Dynamic Provisioning	MODERATE
62	50	00	The pool usage threshold is being exceeded	Dynamic Provisioning Pool	MODERATE
62	6x	xx	The HDP Pool Depletion threshold was exceeded	Dynamic Provisioning Pool	MODERATE
62	7x	xx	The HDP Pool VOL block	Dynamic Provisioning Pool	MODERATE
62	80	00	DP Protect attribute setting of DRU	Dynamic Provisioning Pool	SERVICE
67	00	00	Warning for depletion of cache management devices	Thin Image	MODERATE
7C	03	00	Audit log FTP transfer failed	SVP failure	MODERATE
7C	04	00	Dump Tool failed	SVP failure	SERVICE
7F	F4	0x	Virus detected (Cleaning finished)	SVP failure	SERVICE
7F	F5	0x	Virus detected (Virus isolated)	SVP failure	MODERATE
7F	F6	0x	Virus detected (Virus isolation failed)	SVP failure	SERIOUS
7F	F7	xx	Expiration	License key	SERIOUS
7F	F8	xx	Exceeded the licensed capacity	License key	SERIOUS
7F	F9	xx	Program product invalidated by the expiration of the prerequisite program product	License key	SERIOUS
7F	FA	00	Failure of adjusting the clock	Adjusting the clock	SERVICE
AC	50	xy	HDU power supply shutdown detected	Power supply (DKU)	MODERATE
BF	1x	1x	Abnormal temperature	DKC environment	MODERATE
BF	2x	1x	Alarm for voltage	Power supply (DKC)	MODERATE
BF	4x	1x	Warning for power supply	Power supply (DKC)	MODERATE
BF	5x	xx	Warning for DKU power supply	Power supply (DKU)	MODERATE
BF	7x	xx	Warning for fan	Fan (DKC)	MODERATE
BF	8x	Ax	Warning caused by a maintenance jumper that was left on the jumper pins	DKC environment	MODERATE

Trap reference code			Description	Alert level	
SIM2 2	SIM2 3	SIM1 3			
BF	C0	xx	Warning for fan	fan (HDD)	MODERATE
BF	C4	xx	Fan fuse shut down	fan (HDD)	MODERATE
BF	E3	A2	Error in two-SVP configuration	SVP error	MODERATE
CF	10	xx	SAS controller block	Processor	MODERATE
CF	12	xx	SAS port block	Processor	MODERATE
CF	6x	yy	Logical DMA blocking	Processor	MODERATE
CF	7x	yy	Logical Sync DMA blocking	Processor	MODERATE
CF	82	xy	DRR block	Processor	MODERATE
CF	83	xy	DMA block	Processor	MODERATE
CF	87	xx	Synchronized DMA block	Processor	MODERATE
CF	88	xx	LR block	Processor	MODERATE
CF	89	xx	All DMA block	Processor	MODERATE
CF	Bx	xx	MF DMA block	Processor	MODERATE
CF	C0	xx	All MF DMA block	Processor	MODERATE
D4	0x	xx	Pair suspend due to RIO path block	Failure with paired volumes	SERIOUS
D4	1x	xx	Pair suspend due to failure detected in M-VOL	Failure with paired volumes	SERIOUS
D4	2x	xx	Pair suspend due to failure detected in R-VOL	Failure with paired volumes	SERIOUS
D4	3x	xx	Pair suspend due to DFW/DRV CAC off from R-VOL	Failure with paired volumes	SERIOUS
D4	4x	xx	Pair suspend due to the suspend report from R-VOL	Failure with paired volumes	SERIOUS
D4	5x	xx	Pair suspend due to the Simplex report from R-VOL	Failure with paired volumes	SERIOUS
D4	6x	xx	R-VOL has been suspended because an unrecoverable failure occurred in the remote copy connection	Failure with paired volumes	SERIOUS
D4	8x	xx	Abnormal status occurring during ERASE operation in migration copy	Failure with paired volumes	SERIOUS
D4	Dx	xx	MODERATE level SIM reported from RCU	Failure with paired volumes	MODERATE
D4	Ex	xx	ACUTE/SERIOUS level SIM reported from RCU	Failure with paired volumes	SERIOUS
D4	Fx	xx	Suspicion of the pair status failure	Failure with paired volumes	SERIOUS
DC	0x	xx	Volume used as P-VOL has been suspended (Unable to restore path)	Failure with paired volumes	SERIOUS
DC	1x	xx	Volume used as P-VOL has been suspended (MCU failure detected)	Failure with paired volumes	SERIOUS

Trap reference code			Description		Alert level
SIM2 2	SIM2 3	SIM1 3			
DC	2x	xx	Volume used as P-VOL has been suspended (RCU failure detected)	Failure with paired volumes	SERIOUS
DC	4x	xx	Volume used as P-VOL has been suspended (S-VOL suspension detected)	Failure with paired volumes	SERIOUS
DC	5x	xx	Volume used as P-VOL has been suspended (S-VOL pair deletion detected)	Failure with paired volumes	SERIOUS
DC	6x	xx	Volume used as S-VOL has been suspended (Unable to restore path)	Failure with paired volumes	SERIOUS
DC	7x	xx	Volume used as S-VOL has been suspended (RCU failure detected)	Failure with paired volumes	SERIOUS
DC	9x	yy	Volume used as a P-VOL of Delta resync has been suspended x: The CU number yy: The LDEV number	Failure with paired volumes	SERIOUS
DC	Ax	yy	Volume in the main storage system has been suspended because failure suspend occurs in the remote storage system	Failure with paired volumes	SERIOUS
DC	E0	xx	UR M-JNL Meta full Warning	Failure with paired volumes	MODERATE
DC	E1	xx	UR M-JNL Data full Warning	Failure with paired volumes	MODERATE
DC	E2	xx	UR R-JNL Meta full Warning	Failure with paired volumes	MODERATE
DC	E3	xx	UR R-JNL Data full Warning	Failure with paired volumes	MODERATE
DF	8y	xx	Drive port block (Path 0 side)	Drive	MODERATE
DF	9y	xx	Drive port block (Path 1 side)	Drive	MODERATE
DF	Ay	xx	LDEV block (Fibre block) (Path 0 side)	Drive	SERIOUS
DF	By	xx	LDEV block (Fibre block) (Path 1 side)	Drive	SERIOUS
DF	Cx	yy	Drive Link Rate except the designation (Path 0 side)	Drive	SERVICE
DF	Dx	yy	Drive Link Rate except the designation (Path 1 side)	Drive	SERVICE
EF	0x	xx	Drive block (Drive system) xxx: The drive number	Drive failure	SERIOUS
EF	1y	xx	Drive block (Drive system)	Drive	SERIOUS
EF	2y	xx	Drive block (Drive system)	Drive	SERVICE
EF	5x	yy	External volume write error	Drive	MODERATE
EF	9y	xx	LDEV block (Drive system)	Drive	SERIOUS
EF	D0	00	Device connecting to external storage system is blocked	Drive	SERIOUS
FF	5x	yy	External volume read error	Drive	MODERATE
FF	C2	xy	Cache Module block processing finished	Cache	SERVICE

Trap reference code			Description	Alert level
SIM2 2	SIM2 3	SIM1 3		
FF	C3	0x	Cache Package block processing finished	Cache SERVICE
FF	E2	0x	Area blocking	Cache SERIOUS
FF	E7	00	Rebooted with volatilization after an instantaneous down	Cache SERIOUS
FF	EA	0x	Recovery of area blocked temporarily was completed	Cache SERVICE
FF	EE	0x	Temporary block	Cache SERVICE
FF	F1	xy	Cache temporary failure	Cache SERVICE
FF	F2	xy	Module block	Cache MODERATE
FF	F3	0x	Package block	Cache MODERATE
FF	F4	0x	Module group blocking	Cache SERIOUS
The SIM Code for TrueCopy for Mainframe errors is determined by the mode. See following table.				
Others		Other failures		Other failures SERIOUS

**Table 4-2 SIM list for TrueCopy for Mainframe errors**

Mode	SIM22			
SYNC	D0	D1	D2	D4
SEMISYNC	D5	D6	D7	DB



# Troubleshooting

This topic provides troubleshooting information for the Hitachi SNMP Agent.

- [Getting help](#)
- [Solving SNMP problems](#)

## Getting help

If you have difficulty with any of the procedures included in this topic, or if a procedure does not provide the answer or results you expect, please contact Hitachi Data Systems Support Center. See <https://hdssupport.hds.com> for more details.

## Solving SNMP problems

Use setup.exe when you install a secondary SVP. If you do not, traps could be reported to an IP address that is not specified in SNMP settings. This could have serious consequences, including the following:

- **SNMP security function**

If the SNMP security function is working, and a command is executed from an IP address that is not entered, you will get a "no reply" return and a certification error is received for a trap.

- **SNMP cold trap function**

- Depending on your network environment, when the SVP is rebooted you might not receive Microsoft agent SNMP Agent cold traps.
- The Microsoft SNMP Agent might report Link up/Link down Trap when the SVP reboots.
- A number of Link up/Link down Traps may be reported when the OS of the SVP is Windows Vista.

- **Abnormal response to SNMP command**

If an error occurs in the SVP, traps might not be sent.

- **Problems inputting MIB definition files**

If you cannot input two or more MIB definition files because of the specifications of the SNMP manager software, use the MIB definition files for VSP. Error reports include storage system nicknames, which can be used to identify each storage system.





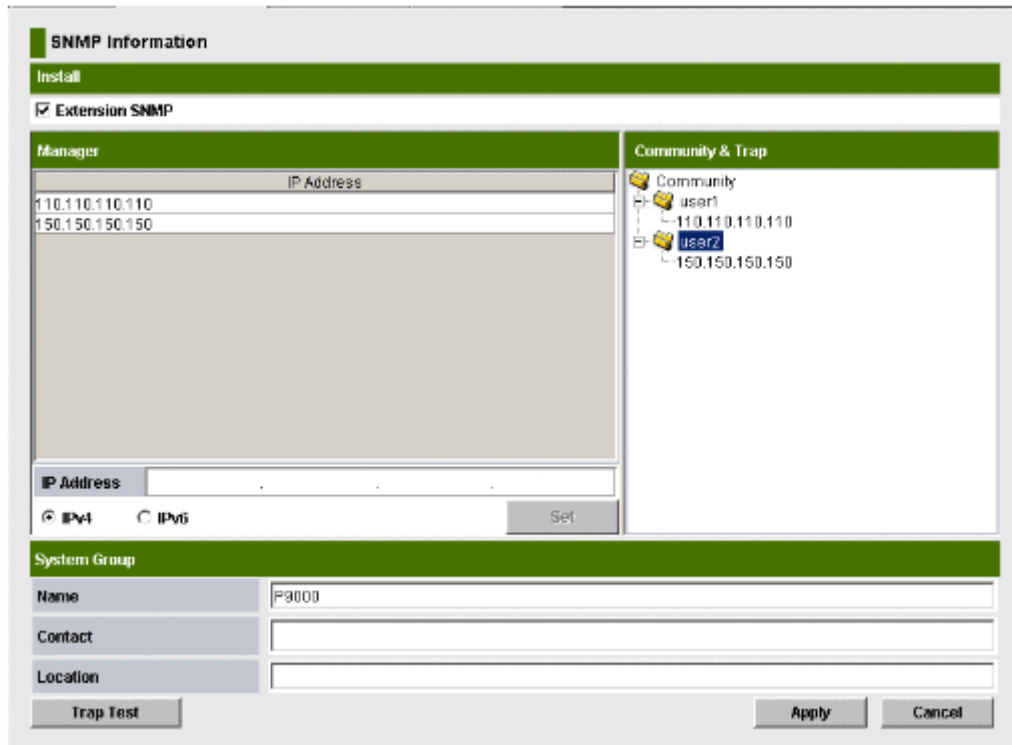
## SNMP GUI reference

This appendix describes the procedures to use the SNMP Information window.

- [SNMP Information window](#)

## SNMP Information window

1. Launch Storage Navigator and log in.
2. In the Storage Navigator main window, click **Settings** > **Environmental Setting** > **SNMP Information** in the menu bar. The SNMP Information window is displayed.



3. In the SNMP Information window, click **SNMP Information**. The following table describes the items that are displayed.

**Table A-1 SNMP Information window**

Item	Description
Install	The Extension SNMP checkbox is selected if the SNMP Agent feature is enabled. To set the SNMP Agent properties from the Storage Navigator console, select <b>Extension SNMP</b> in the SNMP Information window.
Manager	The Manager section allows you to add and delete SNMP Manager information.
IP Address	Displays the IP addresses of registered SNMP managers from which the SNMP Agent accepts requests. If no manager is registered, the SNMP Agent accepts requests from all managers. You can register up to 32 managers.

Item	Description
IP Address	<p>Enter the IP address of the manager that the SNMP Agent receives the request from.</p> <ul style="list-style-type: none"> <li>IPv4 and IPv6 addresses can be specified for IP Address. However, if the OS of the SVP is Windows XP and you enter the IPv6 address and select Apply, an error message is displayed and the IPv6 address is not set.</li> <li>Any IP address having all values set to zero (0) cannot be specified for IPv4 and IPv6.</li> <li>The IPv4 address is specified by entering four numbers that are separated by periods (.) using a maximum of three digits from zero (0) to 255 inclusive. (For example: XXX.XXX.XXX.XXX when X is a number). Enter the numbers only and do not enter periods.</li> <li>The IPv6 address is specified by entering eight hexadecimal numbers that are separated by colons (:) using a maximum of 4 digits from zero (0) to FFFF inclusive. (For example: YYYY:YYYY:YYYY:YYYY:YYYY:YYYY:YYYY:YYYY when Y is a hexadecimal number). Enter the hexadecimal numbers only, and do not enter the colons. The cursor can be moved between the entry fields using the Tab key.</li> </ul>
IPv4	Is selected when entering an <i>IPv4</i> address. The IPv4 address can be entered in the IP address text box when this button is selected.
IPv6	Is selected when entering an <i>IPv6</i> address. The IPv6 address can be entered in the IP address text box when this button is selected.
Set	Adds new IP addresses to the <i>IP Address</i> list box.
Community & Trap	<p>Allows you to add, delete, or change SNMP trap information. The registered IP address is the trap destination for the specified community.</p> <ul style="list-style-type: none"> <li>Each community can have more than one defined IP address (see <a href="#">Adding a community name on page 2-4</a> and <a href="#">Adding a community IP address on page 2-7</a>).</li> <li>You can register up to 32 community names and up to 32 IP addresses per community name.</li> <li>You can use up to 180 alphanumeric characters in a community name. You cannot use the following special characters: ", \, ;, : , , * , ? , &lt; , &gt; ,   , / , ^ , &amp; , and %.</li> </ul>

Item	Description
System Group	<p>Allows you to add, delete or change SNMP system group information. If system group information has already been registered, the registered information displays. To register the system group information, the Extension SNMP checkbox must be selected. To register system group information, click <b>Apply</b>. System group information includes the following items:</p> <ul style="list-style-type: none"> <li> <p><b>Name:</b> This is the name of the connected storage system device. Storage Navigator users can change the device name. The name can include up to 180 alphanumeric characters, but cannot include the following special characters: ", \, ;, :, ,, *, ?, &lt;, &gt;,  , /, ^, &amp;, and %.</p> <p>The device name is required to use SNMP Agent. Make sure to document the device name, because settings will be cleared when the SVP is replaced.</p> </li> <li> <p><b>Contact:</b> Contact information such as personnel and telephone numbers where you can inquire about the connected storage system. Storage Navigator users can change contact information in the Modify mode. contact information using up to 180 alphanumeric characters (ASCII codes), except for some symbols, such as ", \, ;, :, ,, *, ?, &lt;, &gt;,  , /, ^, &amp;, and %.</p> <p>A contact name is required to use SNMP Agent. Make sure to document the contact name, because settings will be cleared when the SVP is replaced.</p> </li> <li> <p><b>Location:</b> Location of connected storage system. Storage Navigator users can change device locations with the modify mode. You must enter a device location using up to 180 alphanumeric characters (ASCII codes). You cannot use some symbols, such as ", \, ;, :, ,, *, ?, &lt;, &gt;,  , /, ^, &amp;, and %.</p> <p>The device location is required to use SNMP Agent. Make sure to document the device location, because the settings will be cleared when SVP is replaced.</p> </li> </ul>
Trap Test	<p>Executes test report of the trap to the community registered in the Virtual Storage Platform disk storage system. You must be in Modify mode to use this button. You must have Storage Administrator (Initial Configuration) role.</p>
Apply	<p>Implements settings made on this window. You must be in Modify mode to use this button. You must have Storage Administrator (Initial Configuration) role.</p>
Cancel	<p>Cancels settings made on this window.</p>



# Glossary

This glossary defines the special terms used in this document. Click the letter links below to navigate.

## C

### **Community Name**

An SNMP entity in which up to 32 names and up to 32 IP addresses can be registered.

## E

### **Extension Trap**

An error message generated by a third-party node and sent to the SNMP agent.

## F

### **Failure Trap**

An error message that indicates a problem within a managed node.

## I

### **IPv4**

Internet Protocol version 4

### **IPv6**

Internet Protocol version 6

#	<a href="#">A</a>	<a href="#">B</a>	<a href="#">C</a>	<a href="#">D</a>	<a href="#">E</a>	<a href="#">F</a>	<a href="#">G</a>	<a href="#">H</a>	<a href="#">I</a>	<a href="#">J</a>	<a href="#">K</a>	<a href="#">L</a>	<a href="#">M</a>	<a href="#">N</a>	<a href="#">O</a>	<a href="#">P</a>	<a href="#">Q</a>	<a href="#">R</a>	<a href="#">S</a>	<a href="#">T</a>	<a href="#">U</a>	<a href="#">V</a>	<a href="#">W</a>	<a href="#">X</a>	<a href="#">Y</a>	<a href="#">Z</a>
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## M

### Managed Device

A network node on which the SNMP agent software is installed. Using the agent, managed devices exchange node-specific information with the SNMP management software.

### MIB

Management Information Base - a standardized configuration and database of network management information. It is common to all SNMP interfaces

## S

### SNMP

Simple Network Management Protocol - an industry-standard protocol that is used to manage and monitor network-attached devices for conditions that warrant administrative attention. The devices can include disk devices, routers, and hubs. SNMP uses Simple Gateway Management Protocol (SGMP) to manage TCP/IP gateways.

### SNMP Agent

Software that is installed on the SVP and responds to queries from the SNMP manager.

### SNMP Manager

Software that It is installed on the computer where Storage Navigator is installed.

### SNMP Trap

An error message generated by a node and sent to the SNMP agent. The SNMP agent passes the message to the SNMP manager.

## U

### UDP

user datagram protocol - software that requests data regarding the status of a managed node.

#	A	B	<a href="#">C</a>	D	<a href="#">E</a>	<a href="#">F</a>	G	H	<a href="#">I</a>	J	K	L	<a href="#">M</a>	N	O	P	Q	R	<a href="#">S</a>	T	<a href="#">U</a>	V	W	X	Y	Z
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